

Terms & Conditions – Events

Tickets / Passes

If you are purchasing a ticket / pass to attend the India UK Achievers Honours Gala Ceremony, currently scheduled to take place in the evening of 25 January 2023, (“the event in consideration”) then please be advised the following terms and conditions apply. You are deemed to have accepted these terms and conditions if you purchase a ticket/pass.

- In this section, words like ‘holder’, ‘bearer’, and ‘purchaser’ will refer to you - the person who will buy the tickets to **one or more of our events listed through the nisau.org.uk website or the achieversshowcase.com website**. On the other hand, ‘our’, ‘us’, ‘we’, ‘issuer’, ‘provider’ and similar terms will indicate the organisers of **the event in consideration which is the National Indian Students and Alumni Union UK**.
- By opting to purchase, allocate or possess tickets to **the event in consideration**, you automatically agree to our terms of use. If you have problems with any of the clauses listed below or do not agree with the risk allocations mentioned here, please do not purchase tickets or try to enter the premises of the **event in consideration**.
- Please note that **NISAU** reserves the right to make changes, revisions, and amendments, or add/remove sections from this set of terms and conditions - without any prior notifications to you. Such changes will be duly reflected on the website of the organiser (**www.nisau.org.uk OR www.achieversshowcase.com, whichever is relevant**). These changes will relate back to the date of purchase of **tickets for the event in consideration**.
- The price of one ticket for **the event in consideration** is **as stated on www.nisau.org.uk OR www.achieversshowcase.com, whichever is relevant**. This figure is non-negotiable.
- The ticket you purchase represents a revocable license for you to access **the venue of the event in consideration on the date of the event in consideration**, when **the event in consideration** is scheduled to be hosted. The license includes the revocable right to attending **the event in consideration**. This license can be revoked at any time by the issuer at its sole discretion, without any prior notifications or compensation options. If the license is revoked, you will not be granted entry at the venue.
- The bearer has to assume full responsibility of the **tickets for the event in consideration**, once (s)he receives it. **NISAU** has no liabilities - financial, legal, or otherwise - in case the delivered tickets are stolen, lost, damaged, destroyed or rendered unusable in any other way.
- Kindly note that **www.nisau.org.uk OR www.achieversshowcase.com, whichever is relevant**, is the sole authorised source for purchasing tickets for the event in consideration, unless a third party website is used which will be stated as necessary. If you obtain your ticket(s) from any other unauthorised source, you take on the risks of those tickets turning out to be counterfeit or reported to be stolen. The issuer has the right to dishonour such stolen/counterfeit tickets and declare them as void.
- The event in consideration tickets delivered to you are not meant to be used for illegal reselling, copying, reproducing, or misrepresenting in any form. You cannot use the ticket(s) for any promotional/advertising purposes either (*including sweepstakes and competitions*) without our prior approval. Any proven record of such activities will result in immediate seizure and cancellation of your ticket(s).
- Please note that tickets for the event in consideration cannot be redeemed against cash, credits, or any other benefits.

- **NISAU** has the right to investigate if there has been any violation of the ticketing terms and conditions for the event in consideration. In case of any conflicts, the decision of **NISAU** will be deemed final (*i.e., the issuer will remain the final arbiter in cases of disputes*).
- The event service will be deemed to have been delivered in its entirety as soon as the event in consideration starts on **the date of the** event in consideration.
- The tickets to the event in consideration are non-refundable.
- If you are not able to access any particular section(s) of the venue of the event in consideration - due to delays, federal regulations, organiser policies, weather-related problems, emergencies, venue shutdown/evacuation or any other reason, you will not be eligible for any refunds or future credits.
- If the event in consideration is cancelled in its entirety due to any unforeseen circumstances, **NISAU** has the sole and absolute right to:
 - i) reschedule the event, or
 - ii) issue a partial/full refund, or
 - iii) not issue any refunds.

Please note that the decision of the issuer in such cases will be deemed final and binding.

- If the event in consideration is cancelled due to any factors or causes not in the control of the issuer, the latter may offer a partial or full refund, or postpone the event, or provide a comparable ‘*make good*’ option. These factors will be inclusive of, but not limited to, natural disasters, federal/state announcements, strikes, delays in production, and the like. Once again, the decision of **NISAU** will be considered final.
- If the event in consideration has to be rescheduled to other dates, you will not be eligible for any refunds. In case the event is fully cancelled, the refund, if issued, will include **ONLY** the face value/printed value of the ticket(s), less any costs that have been incurred as per the discretion of the **NISAU**. The bearer cannot, under any circumstances, claim refunds on shipping fees, processing fees, handling fees, and such other charges.
- Losses, if any, occurring due to foreign exchange fluctuations at the time of refunds, have to be borne by the purchaser. **NISAU** cannot be, in any way, held liable for that.
- All ticket sales are deemed as **FINAL TRANSACTIONS**. There will be no ticket returns/exchanges/cancellations.
- **The** event in consideration is a ‘rain or shine’ event. By purchasing the event tickets, you automatically confirm that you/the attendee(s) are of the ‘*minimum age*’ or older, at the time of buying the ticket(s). The ‘*minimum age*’ for attending event in consideration is **18**.
- If it is proven beyond doubt at the venue that an attendee is below the ‘*minimum age*’, (s)he will not be granted entry to **the** event in consideration. No refunds, full or partial, will be issued either.
- At the time of entering the event venue, you are required to produce the ticket and a valid identification document (ID). By presenting an ID, you confirm that all details present on it are accurate and updated.
- By purchasing tickets for the event in consideration and presenting the same at the venue, you give your consent to **NISAU** to collect certain information about yourself (*name, picture, date of birth, gender, address, etc.*) for verification and storage.

- You hereby agree to forego all types of surcharge claims - full or in part - and all claims & entitlements related to it.
- **NISAU** does not take any responsibility to personal/financial damages caused to you at the venue, or for any items lost/stolen/misplaced at the venue. Financial reimbursement claims on these counts will not be entertained.
- **The** event in consideration and **NISAU** follow a common '*zero-tolerance policy*' towards unauthorised drug usage or carrying at the venue, AND towards any type of behaviour/actions that can be interpreted as lewd or obscene. If you are found in possession of prohibited items at the event in consideration and/or if you indulge in any objectionable action, your participation in the event will be terminated immediately. Your event ticket(s) will become void from that point on.
- Please note that you purchase tickets for the event in consideration on your own free will. As such, you do not have the right to initiate a chargeback claim or dispute on the provider of the credit card/debit card that had been used for the transaction. Further refund/return/cancellation requests will not be entertained either.
- In all cases of disputes between the ticket-bearer and the ticket-issuer, the decision of the latter will be deemed final. In case a dispute cannot be resolved, the help of an independent third-party arbiter will be sought.
- If you need assistance, please get in touch with us by writing to us: info@achieversshowcase.com.